Acknowledgement

An eventful journey, filled with anxieties, started eight years ago has come to a fruitful end. At this happy juncture I gratefully remember all those who have helped me directly or indirectly in this journey.

First of all let me bow my head before the fond memories of my mother who was with me at the beginning of this journey. She continues to be the greatest inspiration in my life.

It is always an encouraging and enriching experience to interact with great people. Their in-depth knowledge, vision and affection always motivate to achieve high. Let me thank Dr. A. Krishnamoorthy, Professor (Emeritus), Department of Mathematics, CUSAT, for the great support, guidance, patience and the valuable time spent for me. Thank you sir, for supporting my attendance at various conferences and engaging me in new ideas.

Now let me thank my Guide and supervisor Dr. B. Lakshmy, Associate Professor, Department of Mathematics, CUSAT, for her unstinting support since the the day I began working on this and for giving me intellectual freedom. I am indebted for her inspiring ideas which contributed a lot in the development of the thesis.

I express my gratitude to UGC for granting me FDP Deputation, without which this project would have a different end.
The teachers in Mathematics Department of CUSAT have been a source of inspiration since the days of my post graduation. I would like to express my respect and thanks to Prof. T. Thrivikraman, who has always been and will continue to be the role model in my pursuit of excellence. I also remember with gratitude the great teachers Dr. M. Jathavedan, Dr. M. K. Ganapathy, Dr. R. S. Chakravarti, Dr. M. N. Narayanan Namboothiri and Dr. A. Vijayakumar.

Dr. Romeo P. G, Head, Dept of Mathematics, CUSAT was a constant support for me. I specially thank him for his valuable suggestions. His approach and consideration helped me a lot. I also thank the office staff and librarian of the Department of Mathematics for their support and help of various kinds. My gratitude also goes to the authorities of Cochin University of Science and Technology for the facilities they provided I also thank Mr. Syam Sunder for his timely help. He supported me academically by sharing his Knowledge in MATLAB and LATEX.

Let me, with great respect recall my teacher, Professor Gopalakrishnan Unnithan, Former Prof. D.B.College Sasthamcottah, who, during my college days, planted in my heart the dream of pursuing higher studies at CUSAT.

I also thank all my friends and colleagues in Maharaja’s college, Ernaklam, for the care, concern and help extended to me. Special thanks are due to Dr.N.Shaji, Department of Physics, Maharaja’s College, who was the coordinator of UGC cell for the timely help and support. I remember
with great gratitude the support and valuable counsel of my colleagues Ms. Ashakumari, Ms. Sudha Rani, Dr. George Mathew, Ms. Safiya, Mr. Mathai, Ms. Jaya Augustine, Mr. Murali, Department of Mathematics, Maharaja’s college, Ernakulam.

I take this opportunity to place on record my sincere gratitude to the late Mr. Rajendra Prasad Pillai, former HOD, Department of Mathematics, Maharaja’s college, Ernakulam, whose untimely demise is deeply mourned.

I would like to thank my fellow research scholars Dr. Sreenivasan, Dr. Varghese Jacob, Mr. Pravas, Mr. Satheesh, Dr. Pramod, Mr. Gopakumar, Dr. Kiran kumar, Mr. Gireesn, Mr. Tijo James, Mr. Balesh, Mr. Didimos, Dr. Chithra, Dr. Raji George, Dr. Pamy Sebastian, Dr. Manikandan, Dr. Jayaprasad, Dr. Resmi Varghese, Ms. Elizabeth Reshma, Ms. Anu Varghese, Ms. Anusha, Ms. Viji, Ms. Treesa, Miss. Smisha, Ms. Savitha. K.N, Ms. Sreeja, Ms. Sindhu Rani, Ms. Bineetha, Miss. Lijo and others for their love and support.

A very special thanks to my dear friends Ms. Savitha, Ms. Resmi, Ms. Seethu, Ms. Akhila, Miss Dhanya and Mr. Manjunath for making the life at CUSAT memorable. Their timely help, advice, affection and support helped me a lot to get rid off my tensions and worries.

Let me also express my heartfelt gratitude to my friends Ms Lakshmi and Ms Meera Gopal of Maharaja’s college, Ernakulam. They have been a constant source of encouragement and motivation from the very beginning.
I specially thank my father K.Sivadasan for his selfless support and understanding. I am very lucky to have a father like him. Childhood is the sweetest period in life and spent time with parents most valuable. My children Hari Krishnan(Kichu), Hari Narayanan(Kunchu), were denied of much of my presence and care during the past two years, but they cooperated with me in their own sweet way. It would be unfair on my part to overlook their support. Finally, and most importantly, I would like to thank my Husband Rajesh. His support, encouragement, quiet patience and unwavering love were undeniably the bedrock upon which the past eight years of my life have been built. His tolerance of my occasional vulgar moods is a testament in itself of his unyielding devotion and love. This accomplishment would not have been possible without him.
QUEUES WITH INTERRUPTION IN
RANDOM/MARKOVIAN
ENVIRONMENT