Acknowledgements

Life often makes people realize to pursue for higher goals. Ph.D is a long journey & an ardent thirst for continuous research. Pursuing PhD project is both painful and enjoyable experience. It’s just mounting a high pick, stage by stage accompanied with resentment, hardship, frustration, encouragements and trust and so many people’s generous help. It made us fortunate not because you won a lottery or bought a house but because you do what is meaningful and what makes a difference to the lives of others? I have not felt that for some time...But I do feel lucky when I meet people who remind me of this...about the importance of vision and values that drive you on your way to the thirst. I believe in signs and that certain people become those important signs that can changes our lives. Besides this, several people have knowingly and unknowingly helped me in the successful completion of this project which have provided good and smooth basis for my Ph.D. tenure and personal attention.

This thesis displays not only my work at the keyboard, it is a milestone in more than one decade of work specifically within the academics. My experience at Jagannath University has been nothing short of amazing. Since my first day during induction, I have been given complete freedom of work. I have been given unique opportunities... and taken advantage of them. Throughout these years I have learned that there are those who build concepts and those who use them; my passion is in re-ating the concepts used in cutting edge research. Thanks to team Jagannath University Jaipur & JIMS Rohini. This thesis presents the lessons learned in creating one of those special tools: OISPBS. OISPBS is the result of work by dozens of people, who I wish to thank. But this thesis is also the result of many experiences I have encountered from dozens of remarkable individuals who I also wish to acknowledge.

First & foremost, I would like to give my honest thanks to my esteemed honorable supervisor, Prof. (Dr.) Prof. Vivek Kumar Sir, who recognized me not only as their PhD student without hesitation after presenting my research proposal & synopsis. Thereafter, they offered me so much guidance, uncomplainingly supervising me, and always guiding me in the right direction. I have learnt a lot from them. Without their help, I could not have finished my research project successfully.

I gratefully acknowledge Dr. Amit Bhalla , Brig. S.N. Setia, & ERP Team MRIU, for their support & guidance during my Ph.D. tenure.

Where would I be without my family? My parents deserve special mention for their inseparable support and prayers. This work is dedicated to my late mother Smt Swapna Roy Chowdhury. I pay my very first tribute to her unconditional existence and love which guide me as a motivator during various phases of Ph.D.

My Father Shri M. K. Roy Chowdhury in the first place is the person who put the fundamental my learning character, showing me the joy of intellectual pursuit ever since I was a child. My Mother, is the one who sincerely raised me with her caring and gently love.

Words fail me to express my appreciation to my husband Mr. Sanjib Chakraborty whose dedication, cooperation, love and persistent confidence in me, has taken the load off my shoulder. I owe him for being unselfishly let his intelligence, passions, and ambitions collide with mine. I
would also thank my mother in law and father in law for being a guiding source always & letting me take his hand in marriage, and accepting me as a member of the family, warmly.
I also appreciate the advice of the Prof. (Dr.) Pankaj Bhalla (Principal, Polytechnic College, Loharu),
After all serious effort in life is totally accomplished by oneself. This work of mine is not an exception. Therefore, it is my esteemed privilege to express my gratitude to all those who had helped me, throughout my barefoot journey over the thorny road, to fulfill the mission my brother Mr. Tanupriya Chowdhury esteemed Asst. Prof. Amity University, better half Rituparna Chowdhury & Dr. BS Jangra is most remarkable among them, supported me not only by providing a research assistantship over almost three years, but also academically and emotionally through the rough road to finish this thesis.

Needless to mention I am also extremely indebted to Dr. Vivek Kr. Sharma (PhD coordinator Jagannath University) Dr. Y.S. Shishodia & Dr. Sandeep Sir for providing necessary infrastructure and resources to accomplish my research work.

Sudeshna Chakraborty