Declaration

I, Sreenivasan C, hereby declare that this thesis entitled ‘Queueing Models with Vacations and Working Vacations’ contains no material which had been accepted for any other Degree, Diploma or similar titles in any University or institution and that to the best of my knowledge and belief, it contains no material previously published by any person except where due references are made in the text of the thesis.

Sreenivasan C
Research Scholar
Registration No.3365
Department of Mathematics
Cochin University of Science and Technology
Cochin-682022, Kerala.

Cochin-22
16/06/12